



Ferienwohnungen und
Apartments ★★★★★

Erkrath

Welcom



Hike through the romantically picturesque Neandertal valley, climb the new Baumgipfelturm tower, take a historic ride on the suspension railway in Wuppertal or visit the old town in Düsseldorf.

This and much more is possible during your stay in our holiday flats. Our accommodation is conveniently located close to all major motorways and a train station. So you can look forward to an unforgettable break in a prime location!

On the following pages you will find useful information for your stay and about each property. If you have any further questions, please do not hesitate to contact us.

We wish you a great time, have a good time with us!

Your team from BESOTEL



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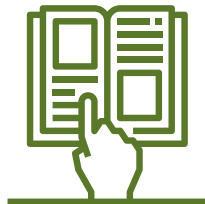
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Kontakt BESOTEL



Telefon	+49 2104 80 97 800	
Email	Info@besotel.de	
Website	www.besotel.de	
Adress	Schimmelbuschstr. 31 40699 Erkrath start navigation	
Note	Enter a message here	
Problem	Report a problem here	
Office opend	MO - FR	9-12 h
	SA	10-16 h
	MO, DI, DO, FR.	14-19 h



Journey to us

Travelling by public transport

Hochdahl S-Bahn station is just a few minutes' walk from our flats. Here you have access to the following train connections:

S8 to Düsseldorf main station (with connections to Cologne, Essen, Dortmund, Messe Düsseldorf and Düsseldorf Airport)

S8 to Wuppertal main station (with connections to Cologne)

S68 to Düsseldorf main station (with connections to Cologne, Essen, Dortmund, Düsseldorf Exhibition Centre and Düsseldorf Airport)

S68 to Wuppertal HBF (with connections to Cologne)

You will also find bus stops at Hochdahl S-Bahn station and at the Total petrol station opposite. Travelling by car

The A3 and A46 motorways with the Hilden exit are approx. 4 minutes away. These motorways will take you quickly to all major cities such as Düsseldorf, Cologne, Neuss, Bonn, Essen, Duisburg, Oberhausen, Krefeld, Mönchengladbach and Dortmund as well as to Düsseldorf and Cologne-Bonn airports.



[Start navigation](#)

For E-Cars

[Ladepark Hilden](#)



1. key safe

You will find the key safe to the left of our front door. After opening the cover, please enter the 4-digit code from the email 'Before arrival' and press the button down. Here you will find your front door key and flat key.



2. NUKI touchpad (black)

Our Nuki system sends an email with a 6-digit code 3 days before arrival. You can enter this code on the black touchpad on the respective doors.

This will work on the flat and main entrance doors during your stay.

1



2



Car parks



On our property at Schimmelbuschstr. 31 you will find four illuminated parking spaces for your vehicle. Parking is also possible on the street or in the public car park just 300 metres away.

You will find our property behind the Mazda dealer Haese in a quiet cul-de-sac. If you are interested in handing over the keys in person, please let us know in good time.

As an alternative and for late arrivals, you have two different ways to enter the flats easily and contactlessly.





BESOTEL
Ferienwohnungen und
Apartments

Ferienwohnungen & Apartments

Erkrath-Hochdahl | Schimmelbuschstr. 31

Kontakt: Besotel Mettmann UG | Elberfelder Str. 180 | 40622 Mettmann F
+49 2104 8097800 | M +49 172 654 111 3 | E info@besotel.de



Flats in Erkrath



[Düsseldorf - EG](#)



[Tongrube - EG](#)



[Grafenberg - OG](#)



[Neandertal - OG](#)



[Hochdahl- OG](#)



Garten - SG



Free WLAN - MeinHotspot Password - SBS31Erkrath



Known PROBLEMS

The login page does not appear

1) Are you connected to the correct WLAN?

Please check in the connection settings of your device whether you are successfully connected to the 'MeinHotspot' Wi-Fi network. The operator may have given the Wi-Fi a different name - in this case, simply ask for the Wi-Fi name.

2) Have you tried to access a different website?

Websites with encryption (recognisable by the https://) sometimes cause problems with hotspots. Simply enter 'login.myhotspot.com' in the address bar of your browser. The login page should now be displayed.

3) Is the IP address on your device set to 'automatic'? The

IP address must be set to 'automatic' on every device.

This is the factory setting for all devices. If these settings have been changed to 'static' at some point, they must be set back to 'automatic'.



equipment

What you get at BESOTEL in every flat and flat

Spacious flats

Children up to 6 free of charge

Free, secure & fast WLAN towels

Bed linen

Blankets & pillows

Ironing station

Hairdryer & various toiletries

Mineral water

Coffee machine with coffee

Free parking

Optional :

Baby cot

Extra bed



Check-in from 15 h
Check-out until 11 h



COFFEE MACHINE

Our flats are all equipped with a Tchibo bean-to-cup coffee machine.

The coffee machine is filled with beans once by us.

We clean and maintain our coffee machines regularly.

Of course, this also includes descaling. However, an automatic rhythm runs in the machine (cups are counted!).

Therefore, despite our best efforts, you may have to descale the machine during your stay.

We have provided you with two bags of descaler in our kitchen for this purpose. You can find the descaling instructions [here](#).



[Tchibo Coffeautomat Using](#)



WASHING STATION



The washing station is located on the 1st floor behind the stairs.

Please always leave the washing station clean and tidy:

Wiping away spilt detergent or sweeping away powder!

Empty the lint filter in the dryer so that the next guest can dry their laundry properly!

If something doesn't work, let us know and we'll take care of it as quickly as possible. Telephone number: 02104/8097800 (Please always leave a message on the answering machine if you cannot reach us directly).

Whether washing machine or tumble dryer. Both run on € 2.00, which is enough for about 3 hours



SMOKING, PARTIES AND OTHER RULES



Our house rules are based on an old principle:
‘Treat others as you would like them to treat you.’
Here are a few important points that uphold this principle:

No parties or noisy events are allowed in the BESOTEL.
Please do not disturb others by being excessively loud.
Smoking is prohibited inside the flats and at the window.
Always be friendly to other guests and show consideration.

Treat our flats and furniture as if they were your own.
Please treat everything with care. Please do not enter the building with dirty building site shoes.
When you leave the house, please switch off the lights and close the windows. Please leave the property as you found it.

If you do not adhere to these rules, we will have to charge you up to €350.00 for the associated costs.

Thank you for your understanding



HEATING CONTROL



The heating system used in the BESOTEL Erkrath is underfloor heating. We have fitted this heating system with a SmartHome system equipped with thermostats.

We have taken the liberty of making some presettings here. The temperatures are between 21 and 23 degrees and depend on the outside temperature. Please be aware that underfloor heating needs a day to raise or lower the temperature significantly.

NOTE

We are always committed to making your stay as pleasant as possible. Every person, and therefore every guest, feels differently. We keep our flats at a pleasant average temperature. Please always make use of the ventilation through the windows. Please contact us if you have any major problems.

[Anleitung](#)





Emergency numbers

Police	110
Fire brigade	112
Suizidabwehr	0800 111 0 111
Animals secure	+49 174 770 3000
Hospital Mettmann	+49 2104 7730

Taxi & hire car

Neander Taxi	+49 2104 138 8330
Taxi with heart	+49 2104 33100
Sixt Rent a car	+49 89 66060060

BESOTEL® accepts no liability for your personal belongings, cash or valuables, even if they are in the safe. We have camera surveillance outside.



Restaurants

Hopmanns Olive - Erkrath

Hopmanns Olive is the gourmet restaurant in Erkrath-Hochdahl run by Petra and Ingo Hopmann. The light Mediterranean cuisine with regional accents in a unique ambience with a summer garden and historic engine shed, please make a reservation.

EssensArt - Haan

A fine-dining restaurant 'EssensArt' with a tasty connection to the region. Situated on the green outskirts of the garden city of Haan. A top address for guests and connoisseurs. Please make a reservation.

Pizzeria La Piccola - Erkrath

Typical Italian specialities such as pasta and pizza. Eat on site or with delivery.



Restaurant Kupferkanne - Erkrath

Restaurant with Greek specialities & international cuisine. For over 30 years in Erkrath-Hochdahl in a quiet location with a beautiful terrace. Fish dishes and grilled specialities are recommended. All dishes also to go.



Brauhaus - Erkrath

A freshly tapped beer combined with classic, modern brewery cuisine in a stylishly interpreted brewery ambience in the unique industrial setting of the old paper mill. Here you will find a flavourful mix of a restaurant with a classic brewery atmosphere.

Gut Jägerhof - Erkrath

We invite you to Gut Jägerhof in Erkrath . An enjoyable dining experience with the best ingredients, high-quality meat products and delicious salads. A steakhouse in a rustic ambience surrounded by nature. A spacious country restaurant with terrace awaits you in the former barn.



[Leisure activities Sightseeing](#)



DAS NEANDERTAL & DIE UMGEBUNG

Surely you want to do something and are looking for practical tips or destinations in the area. We have several pages on our website with interesting and special destinations in the area and in Düsseldorf.

The [Neanderthal Museum - Erkrath](#)

The [Neanderland - Mettmann](#)

Neanderland begins just outside the gates of the major metropolises on the Rhine and Ruhr and extends far into the Bergisches Land region. The tourist region around the district of Mettmann stands for adventure culture, tradition and joie de vivre. History, art and events as well as a huge range of sports and leisure activities take centre stage.



Leaving

- Have another look in the cupboards and drawers - is everything packed?
- You are welcome to strip the beds.
- Please put used towels on the floor in the bathroom
- Empty the fridge and dishwasher completely.
- If you have set a different language on your Smart TV, please switch it back to German.
- Please switch off the lights in all rooms.
- Please close all windows and doors.
- If you have used a normal flat key, please return it to the key safe.
- We have rubbish bins in different colours in front of the house. Please dispose of your rubbish accordingly.

We thank you for your help and wish you a safe and pleasant journey.



Shopping in Erkrath

[Lidl Erkrath](#)

Röntgenstr. 10
40699 Erkrath-Hochdahl

Open Mo - Sa 7 - 22 Uhr

[EDEKA Erkrath](#)

Hochdahler Markt 17
40699 Erkrath-Hochdahl

Open Mo - Sa 7 - 21 Uhr

[ALDI Süd](#)

Beckhauser Str. 16
40699 Erkrath-Hochdahl

Open Mo - Sa 8 - 20 Uhr

[REWE Stockhausen](#)

Neuenhausplatz 74
40699 Erkrath - Unterfeldhaus

Open Mo - Sa 7 - 21 Uhr

[Fressnapf Erkrath](#)

Max-Planck-Straße 10
40699 Erkrath-Unterfeldhaus

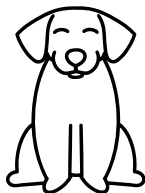
Open Mo - Fr 9 - 20 Uhr
Sa 9-18 Uhr



There are three ATMs at the Hochdahler Markt.



Dogs at BESOTEL



Dogs are very welcome in our flats. There are no restrictions for guard dogs. So-called fighting dogs are not allowed.

Please bring the necessary papers for your dog. A maximum of one dog should be accommodated per flat.

Dogs are generally not allowed in beds. As the owner, you must of course pay for any damage or soiling. Outside the flat, the dog must be kept on a lead.

Please bring a sleeping pad for your dog. Other accessories should also be included. Please do not use our towels to clean your dog. Please bring your own towels. We charge a surcharge of €20 for dogs.

Cats are not allowed.



Personal recommendation



Hochdahl railway station is in the immediate vicinity. The S8 will take you to Düsseldorf Central Station in 10 minutes. There you can hire e-scooters and discover Düsseldorf.

The petrol station opposite bakes fresh bread rolls and baguettes every morning.

Das Wisentgehege (das größte europäische Landsäugetier) ist nur 15 Min zu Fuß entfernt und auch ein schöner Wanderweg mit Hunden.

The Classic Remise in Düsseldorf combines special old and classic cars with delicious food. A highlight in Düsseldorf.

The city of Solingen was a 'workshop for the world' with its cutlery production at the end of the 19th century. Experience the art in the Hendrichs drop forge at the LVR Industrial Museum in Solingen.

VABALI - the Balinese wellness oasis on Düsseldorf's Elbsee lake





Report a problem

You have noticed a problem in one of our flats. Click on the link below to send us a message about an existing problem.

[Report a problem here](#)

Message or feedback

If you would like to send us a message, feedback or anything else, please use this form. We look forward to your feedback.

[Give a note here](#)

